



Data Sharing Consent Form

1. Who we are?

SBM Bank (Mauritius) Limited ("SBM") is a bank duly licensed under the laws of Mauritius (business registration number C07002193) with its registered address at 1 Queen Elizabeth II Avenue, Port Louis, Republic of Mauritius and is registered as a data controller for the purposes of the Data Protection Act 2017.

2. Your Data and information

SBM is committed to keeping your personal data and information we hold on you confidential. By 'your data or information' we mean any information /data about you that you or third parties provide to us including but not limited to your financial information, information about your transactions, how you use the products and services of the SBM group.

We are collecting your personal data which is needed for us to comply with our legal and regulatory obligations. We will use your personal data to assess the suitability of a product for you or to fulfil the services you may require or market research purposes and, in the event we have your consent, to advertise and market products of the SBM group to you. The information we require from you is mandatory for you to provide and failure on your part to provide such information implies that we may not be able to process any application and/or provide any of our products and services to you.

3. Access to Personal Data and Correction of Personal Data

You may access your personal data by making a written request to dataprotection@sbmgroup.mu or to **Data Protection Officer, Corporate Office, SBM Tower, 1 Queen Elizabeth II Avenue, Port Louis, Republic of Mauritius**. You may also request us to rectify, restrict or erase any of your personal data which we will undertake to do as soon as practicable.

You have the right to object to the use of your personal data and you may request the destruction of your personal data. However, such objection and request to destroy your personal data implies that we will terminate the business relationship we have with you and we may only consider your request to destroy your personal data in light of any other laws or regulations prohibiting us from doing so.

4. Automated Decision Making/Profiling

We may have recourse to IT systems including but not limited to market research tools, credit scoring systems and profiling systems for marketing purposes in order to process and obtain automated decisions based on your personal information we hold. These automated systems facilitate the business relationship with you and may have an impact on the products and services we offer to you.

5. Direct Marketing

In case you consent to receive marketing materials from us, we and other members of the SBM group may use your information to inform you of our products and services which we believe may be of interest to you by letter, telephone, text (or similar) messages and electronic methods.



You may request us to stop sending you marketing materials by notifying us in writing on

dataprotection@sbmgroup.mu or to **Data Protection Officer, Corporate Office, SBM Tower, 1 Queen Elizabeth II Avenue, Port Louis, Republic of Mauritius.**

6. Data Retention

We will retain your personal data for as long as required and permitted for legal, regulatory, fraud prevention and legitimate business purposes. Once the purpose for keeping your personal data has lapsed, we shall destroy such information as soon as reasonably practicable.

7. Disclosure of Personal Data

We are committed to protecting your personal data in accordance with the laws of Mauritius. By signing any of our forms, you are consenting to the disclosure of your personal data:

- (a) to any other member of the SBM group and other parties which intervene in the process of the business relationship we have with you (e.g. correspondent banks, third party service providers, credit information bureau, payment agents);
- (b) to subcontractors, suppliers or agents on the basis they keep the data confidential. We will ensure that such persons are under a duty to treat your information in the same manner as we do;
- (c) to any person who may assume our rights;
- (d) when required by law or regulation.

(collectively referred to as the “**Disclosure Purposes**”).

We may transfer your personal data to another country for any of the Disclosure Purposes or your personal data may be stored outside Mauritius from time to time subject to such condition as may be imposed by law and subject to approval from any relevant regulator.

When we transfer your data to another country, we will ensure equivalent levels of protection for personal data are applied as we do. If this is not possible – for example because we are required by law to disclose information – we will ensure the sharing of that information is lawful. Also, if these countries do not have adequate levels of protections for personal data, we will put in place appropriate safeguards (such as contractual commitments), in accordance with applicable legal requirements, to ensure that your data is adequately protected.

8. Complaining to the Data Protection Office

You are entitled to lodge a complaint about the way your personal data is being processed and used with the Data Protection Office. For more information on your data privacy rights, please consult the website of the Data Protection Office at <http://dataprotection.govmu.org/>