SBM easy-pay

SBM EASY-PAY
PAY FOR EVERYTHING.
EVERYWHERE.

PAY NOW

**New digital banking services
for your safety and convenience.**

USER GUIDE

SBM Bank (Mauritius) Ltd   April 2020

About SBM easy-pay

SBM easy-pay is a new functionality which has been designed to allow retail customers to effect bill and merchant payments over the SBM Internet Banking platform and the SBM Mobile Banking application.
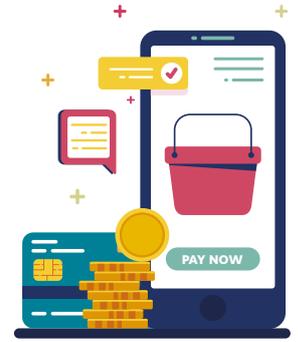
How to use SBM easy-pay

Merchants on SBM Internet Banking and SBM Mobile Banking have been categorized into:
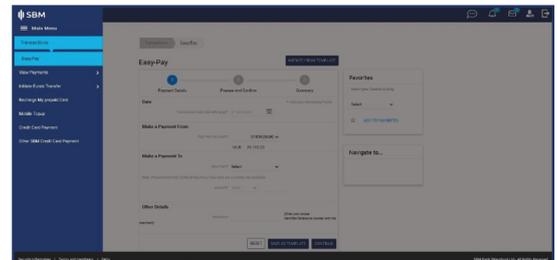
1. *Payment Billers (CEB)*
2. *Other Merchants (Mauritius Revenue Authority, University of Mauritius, etc.)*

While payment to a Biller requires a first-time registration of the biller, payment to Other Merchants can be effected directly by following the steps below.

SBM Internet Banking Steps:

Step ①

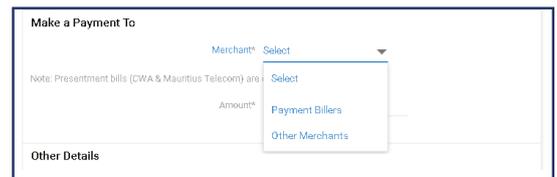Access the SBM Internet Banking platform and, from the Dashboard, navigate to **Transactions > Easy-Pay**
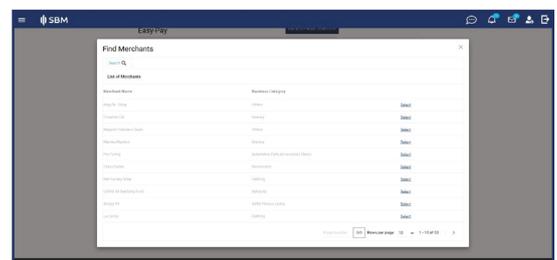

Step ②

Select the **debiting account**

Step ③

Select the type of merchant from the 2 categories **(Payment Billers or Other Merchants)**

Step ④

In case you have selected **Other Merchants** from the dropdown, click on the **Look Up** button to select the merchant from the list

Step ⑤

Enter the amount to be paid and the remarks as instructed by the merchant and click on **Continue to proceed**
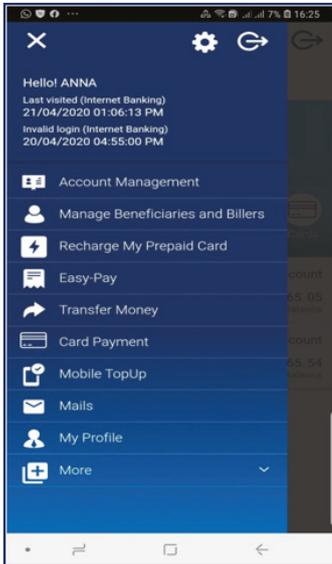
Step ⑥

Insert your **transaction password** and **submit** your payment
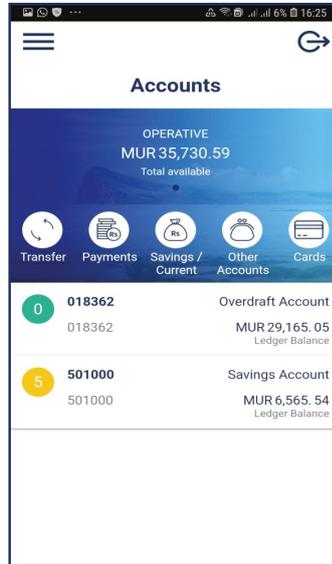
SBM Mobile Banking App:
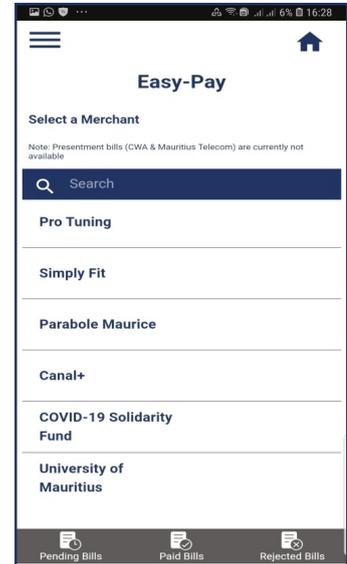
Step ①
Access the
SBM Mobile Banking application

Step ②
Navigate to **Easy-Pay**
from the Main Menu or
click on the Payments
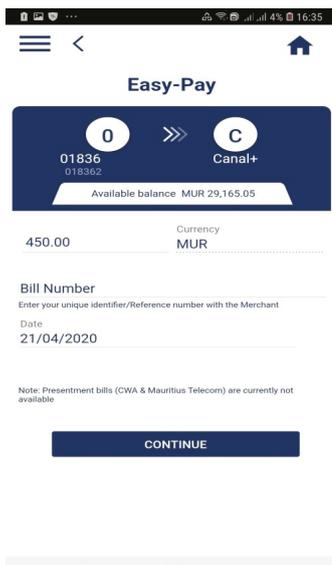icon from the quick-links
on the Dashboard

Step ③
Select a merchant
from the list

Step ④
Enter the amount to be
paid and the remarks
as instructed by the
merchant and click on
Continue to proceed

Step ⑤
Insert your
transaction password
and **submit** your
payment

Customer Service

For any query or support, please phone our Internet Support Department on **+230 202 1500** or
send an email to **sbm@sbmgroup.mu** .