

Internet Banking

How to log in for the first time?

1. Go to www.sbmgroup.mu and log on to Internet Banking
2. Insert your Login ID and click on **CONTINUE** button
3. If you are having login issues with the OTP, please update your eContact details. Click on **“Login issue with OTP – Update eContact Details”**

Updating your eContact details

Insert your Login ID

Select **mode of validation**

Option 1 - ATM/Debit Card

Enter ATM/Debit Card Number

Enter ATM/Debit Card PIN

Click on Accept on the virtual keyboard

Insert the Expiry Date of your Debit Card (MMYY)

Click NEXT

Re-enter your mobile number and email address

Then proceed to login page

Insert your Login ID

Insert your existing Password and click on the **Login** button

An OTP (One-time password) will be sent to your email ID and/or mobile number

Option 2 – Credit Card

Enter Credit Card Number

Enter Credit Card PIN

Click on Accept on the virtual keyboard

Insert the Expiry Date of your Credit Card (MMYY)

Click NEXT

Re-enter your mobile number and email address

Then proceed to login page

Insert your Login ID

Insert your existing Password and click on the **Login** button

An OTP (One-time password) will be sent to your email ID and/or mobile number

4. Select an image from the list. This image is an additional security feature which will be presented every time you login
5. Click on the checkbox to confirm the image and then click on the **UPDATE** button
6. You have now accessed your dashboard

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How to login (not first time user)?

1. Go to www.sbmgroup.mu and log on to Internet Banking
2. Insert your Login ID and click on the **CONTINUE** button
3. Insert Login ID
4. Click on **CONTINUE**
5. Please confirm if the image displayed matches your first time selection
6. Insert your password
7. Click on **Accept** on the virtual keyboard
8. Select your preferred language
9. Click on **LOGIN**
10. A **One Time Password** (OTP) will be sent to your mobile number and/or email address, registered with SBM
11. Enter **OTP** received
12. Click on **CONTINUE**
13. You have now accessed your dashboard