

SBM Internet Banking

Step by Step Guide

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SBM Internet Banking: Existing User

1. Go to <http://www.sbmgroup.mu> and log on to Internet Banking
2. Insert Login ID
Click on **CONTINUE**
3. Please confirm if the image displayed matches your first time selection
Insert your password
Click on **Accept** on the virtual keyboard
Select your preferred language
Click on **LOGIN**
4. A **One Time Password** (OTP) will be sent to your mobile number and/or email address, registered with SBM
Enter **OTP** received
Click on **CONTINUE**
5. You have now accessed your dashboard

SBM Internet Banking: How to log in for the first time?

1. Go to www.sbmgroup.mu and log on to Internet Banking
2. Insert your Login ID and click on **CONTINUE** button
3. If you are having login issues with the OTP, please update your eContact details. Click on "**Login issue with OTP – Update eContact Details**"
4. **Updating your eContact details**
5. Insert your Login ID
6. Select **mode of validation**

Option 1 - ATM/Debit Card

Enter ATM/Debit Card Number

Enter ATM/Debit Card PIN

Click on **Accept** on the virtual keyboard

Insert the Expiry Date of your Debit Card (MMYY)

Click **NEXT**

Re-enter your mobile number and email address

Then proceed to login page

Insert your Login ID

Insert your existing Password and click on the **Login** button

An OTP (One-time password) will be sent to your email ID and/or mobile number

Option 2 – Credit Card

Enter Credit Card Number

Enter Credit Card PIN

Click on **Accept** on the virtual keyboard

Insert the Expiry Date of your Credit Card (MMYY)

Click **NEXT**

Re-enter your mobile number and email address

Then proceed to login page

Insert your Login ID

Insert your existing Password and click on the **Login** button

An OTP (One-time password) will be sent to your email ID and/or mobile number

7. Select an image from the list. This image is an additional security feature which will be presented every time you login
8. Click on the checkbox to confirm the image and then click on the **UPDATE** button
9. You have now accessed your dashboard

SBM Internet Banking:

Minimum requirements to use SBM Internet Banking:

- Google Chrome (55.x-57.x)
- Microsoft Internet Explorer (11.x)
- Mozilla Firefox (50.x, 51.x and 52.x)
- Microsoft Edge (14.x)
- Safari 9